

Cookies used with relevant third parties

Updated as of 23 May 2018

To view the cookies for the c2c website please select the Cookie Preferences link at the bottom of the page and select "show details"

Cookies for Journey Check

Cookie Name	Product	Purpose	Category
JSESSIONID	JourneyCheck	This cookie is the default one used by used by our web server to identify your session with the server allowing it to link one page request with the next and therefore to keep track of your preferences and selections as you move through the site.	Strictly Necessary
BlockShownArrayc2c <i>(web version only)</i>	JourneyCheck	These cookies keep track of where you have placed each of the information blocks on the Live Train Information page.	Functional
allBlocksArrayc2c <i>(web version only)</i>	JourneyCheck	These cookies keep track of where you have placed each of the information blocks on the Live Train Information page.	Functional
c2c_userid	JourneyCheck	This cookie is used in JourneyCheck Alerts to record the logged in user when they select the "Remember Me" option.	Functional
c2c_cookie_accept	JourneyCheck	This cookie is used by our web server to track that user has acknowledged the cookies usage on this website.	Functional
_utma	Google Analytics	We use Google Analytics to collect anonymous usage statistics for this website to allow us to monitor trends and loadings. These cookie are used by Google Analytics to help perform this function.	Functional

_utmb	Google Analytics	We use Google Analytics to collect anonymous usage statistics for this website to allow us to monitor trends and loadings. These cookie are used by Google Analytics to help perform this function.	Functional
_utmz	Google Analytics	We use Google Analytics to collect anonymous usage statistics for this website to allow us to monitor trends and loadings. These cookie are used by Google Analytics to help perform this function.	Functional
_utmc	Google Analytics	We use Google Analytics to collect anonymous usage statistics for this website to allow us to monitor trends and loadings. These cookie are used by Google Analytics to help perform this function.	Functional

Cookies for Station Internet

Cookie Name	Product	Purpose	Category
__gads	Google Analytics and Google Ads	Evaluate website usage and compile reports. Perform optimisation on the website. Generate adverts.	Performance
_get_UA-77088829-7	Google Analytics and Google Ads	Evaluate website usage and compile reports. Perform optimisation on the website. Generate adverts.	Performance
_ga	Google Analytics and Google Ads	Evaluate website usage and compile reports. Perform optimisation on the website. Generate adverts.	Performance
_gid	Google Analytics and Google Ads	Evaluate website usage and compile reports. Perform optimisation on the website. Generate adverts.	Performance
JSESSIONID	Odysys	Keep track of the customer's session.	Strictly Necessary

localization_enabled	Odyssys	Keep track of whether localization is enabled for the portal.	Functional
portal_user_lang	Odyssys	Keep track of which language version of the portal the customer has selected.	Functional

Cookies for Vista (On Train Entertainment)

Cookie Name	Product	Purpose	Category
player_times	vista	Enables playback to restart a video from the point where they left it. Standard on all video-on-demand systems	Functional
visitor_id	vista	Unique anonymous identifier for device on vista. Enables us to capture all reporting metrics that are used in the reporting system 'Kibana'. How many people on the system, what they watched etc. Doesn't associate usage with a user so it's anonymous. Without this we would not have a reporting tool / system.	Necessary
global_ad_shown	vista	Used to control the pre-portal advert, and importantly allows us control how many times the advert is displayed. Will only show once when a user first comes to the home page, but prevents the ad being played again when the user returns.	Performance
GAanalytics	Google Analytics and	Evaluate website usage and compile reports. Perform optimization and monitor usage across the service	Performance
Logged In – Logged In	Google DBM	Allows us to build segments of site visitors in order to retarget them with ads on other sites	Performance

Cookies for c2c App

Cookie Name	Product	Purpose	Category
JSESSIONID	C2C app	For tracking user session	Functional
WL_PERSISTENT_COOKIE	C2C app	The WL_PERSISTENT_COOKIE is a randomly generated ID to associate a request with a user identity when there is no other user identity established. It is used internally to represent an anonymous ID for purposes like tracking/reporting.	Performance
APISID	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website	Performance
GA_XSRF_TOKEN	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website	Performance
HSID	Google Analytics and Optimise	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance
NID	Google	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance
SAPISID	Google	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance

SID	Google	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance
SIDCC	Google	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance
SSID	Google	Google set a number of cookies on any page that includes a Google Map. While we have no control over the cookies set by Google, they appear to include a mixture of pieces of information to measure the number and behaviour of Google Maps users	Performance
_gid	Google Analytics and Optimise	Used to distinguish users.	Performance
__utmz	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website	Performance
_ga	Google Analytics and Optimise	Google Analytics: distinguishes between users	Performance
_gat	Google Analytics and Optimise	Google Analytics: used to throttle request rate, used to limit the amount of data recorded by Google on high traffic volume websites.	Performance
_gat_UA-*****	Google Analytics and Optimise	Variation of the _gat cookie which is used to limit the amount of data recorded by Google on high traffic volume websites.	Performance

_gat_ta	Google Analytics and Optimise	Variation of the _gat cookie which is used to limit the amount of data recorded by Google on high traffic volume websites.	Performance
_gat_tw	Google Analytics and Optimise	Variation of the _gat cookie which is used to limit the amount of data recorded by Google on high traffic volume websites.	Performance
__utma	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website. Google Analytics to understand the volume and frequency of visits to this website e.g. the first visit, repeat visits and when a user visited.	Performance
__utmb	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website. Google Analytics with page level behaviour insight. This is a timestamp to identify how long a user stayed on a webpage and to identify at one point on this website a user left.	Performance
__utmc	Google Analytics and Optimise	Evaluate website usage and compile reports. Perform optimisation on the website. Google Analytics with page level behaviour insight. This is a timestamp to identify how long a user stayed on a webpage and to identify at one point on this website a user left.	Performance
__utmt	Google Analytics and Optimise	Google Analytics: used to throttle request rate, used to limit the amount of data recorded by Google on high traffic volume websites.	Performance